



USSSG PROFILE

USSG Ltd is a leading UK provider of comprehensive security and cleaning services, dedicated to safeguarding businesses and communities. As an ACS-accredited organisation and a proud member of the Federation of Master Cleaners, we uphold the highest industry standards. Our success is driven by the dedication of every employee, with our frontline operatives playing a pivotal role in delivering exceptional service and earning us industry recognition. We extend our sincere gratitude to them for their unwavering commitment. Of course, the contributions of all departments—sales, operations, and human resources—are equally integral to our achievements. Led by Managing Director and sole shareholder Ali Arain, alongside his senior management team, we recognise that every member of the USSG family is key to our success. Supported by Citrix Consultancy Services Ltd, USSG remains the trusted choice for outstanding security and cleaning solutions, ensuring our clients' peace of mind.



USSG is a leading and reputable security and cleaning services company, dedicated to safeguarding businesses and communities. Since our inception, we have provided tailored security and cleaning solutions to meet the unique needs of our diverse clientele.

Our highly skilled and extensively trained professionals prioritise safety, customer satisfaction, and trust. Our success is built on the dedication of every employee, with our frontline operatives playing a pivotal role in delivering exceptional service and earning us recognition. We extend our sincere gratitude to them for their unwavering commitment. Of course, the contributions of all departments are equally integral to our achievements.

With a proven track record of success, USSG continues to set new industry standards, offering innovative security and cleaning solutions that provide peace of mind to individuals, businesses, and organisations alike.

www.usagl.co.uk

ABOUT US



OUR VISION

At USSG Ltd, our vision is to be the leading provider of comprehensive security and cleaning services across the UK. We are committed to setting the benchmark for excellence by delivering innovative solutions that ensure safety, hygiene, and peace of mind for businesses and communities.

With a strong focus on professionalism and integrity, we strive to build lasting partnerships based on trust and outstanding service. As an ACS-accredited security provider and a proud member of the Federation of Master Cleaners, we uphold the highest industry standards.

Driven by our dedicated team, we aim to be the trusted choice for security and cleaning solutions, providing our clients with a safer, cleaner, and more secure environment.

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OUR MISSION

With a focus on professionalism and integrity, we aim to build lasting partnerships based on trust and exceptional service. Our vision drives us to be recognised as a leading provider of security and cleaning services, committed to maintaining the highest standards of safety, hygiene, and reliability. Supported by our dedicated team, we work together to deliver outstanding results, ensuring businesses and communities across the UK benefit from a cleaner, safer, and more secure environment.

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OUR CERTIFICATIONS

USSG Ltd takes pride in holding prestigious certifications, demonstrating our commitment to professionalism and industry compliance.

- Certificate of International Organization for Standardisation (ISO 9001)
- Certificate of Contractors Health and Safety Assessment Scheme (CHAS)
- Certificate of Safety Management Advisory Services (SMAS)
- Certificate of National Association of Specialist Dog Users (NASDU)
- Certificate of ICO Data Protection Register
- SIA Approved Contractor Code of Practice (COP 119)
- Federation of Master Cleaners Membership

OUR SERVICES

USSG is a leading provider of comprehensive security services. With a strong focus on safeguarding businesses, communities, and individuals, we offer a wide range of solutions tailored to meet diverse security needs. Our services include:

- **Security services, including manned guarding, concierge security, event security, residential security, construction site security, and retail security**
- **Mobile patrols**
- **Waking watch**
- **K9 services**
- **Keyholding and alarm response**
- **CCTV monitoring and installation**
- **Fire marshals**
- **Car park management**
- **Shutter repairs**
- **Professional cleaning services**

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Professional Cleaning Services

USSG Ltd is a trusted provider of professional cleaning services in the UK, delivering bespoke solutions tailored to the unique needs of our clients. Our highly skilled operatives, certified in health and safety, ensure a spotless and efficient working environment with minimal disruption.

We take a proactive approach, adapting our services to specific requirements such as workforce size, building layout, and operational demands. Through continuous investment in advanced technology and staff training, we maximise efficiency while maintaining the highest cleaning standards.

Our specialist services include jet washing, cladding and signage cleaning, carpet and hard floor maintenance, kitchen deep cleaning, IT room cleaning, and more. Committed to excellence, USSG Ltd delivers reliable, results-driven cleaning solutions, enabling businesses to focus on their core operations with complete peace of mind.





At USSG Ltd, delivering exceptional service is at the heart of everything we do. We prioritise customer satisfaction and continuously strive to exceed expectations in both our security and cleaning services. Our dedicated team of professionals works together to provide tailored solutions that meet the unique needs of each client.

From attentive customer support to proactive security measures and high-quality cleaning services, we go the extra mile to ensure our clients' safety, cleanliness, and peace of mind. With USSG Ltd, you can trust that you are receiving the highest standard of service and a committed partner who genuinely cares about your security and well-being.

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OUR CLIENTS



OUR HIGHLY TRAINED GUARDS

We provide thorough training to our security personnel to ensure they have the necessary knowledge, skills, and competencies to perform their duties effectively.

This can include training on security procedures, emergency response, customer service, and any specific requirements related to the industry or client needs. The certificates our officers have other than SIA are ACT (Action Counter Terrorism) Awareness, First Aid Training, and CTSO (Counter Terrorism Security Officer).

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ALI ARAIN
MANAGING DIRECTOR



OKSANA MOTTERSHEAD
ACCOUNT DIRECTOR



ANDY BLACK
ACCOUNT DIRECTOR



ROSE ACKERS
HR DIRECTOR



BILL MANNIX
OPERATIONS DIRECTOR

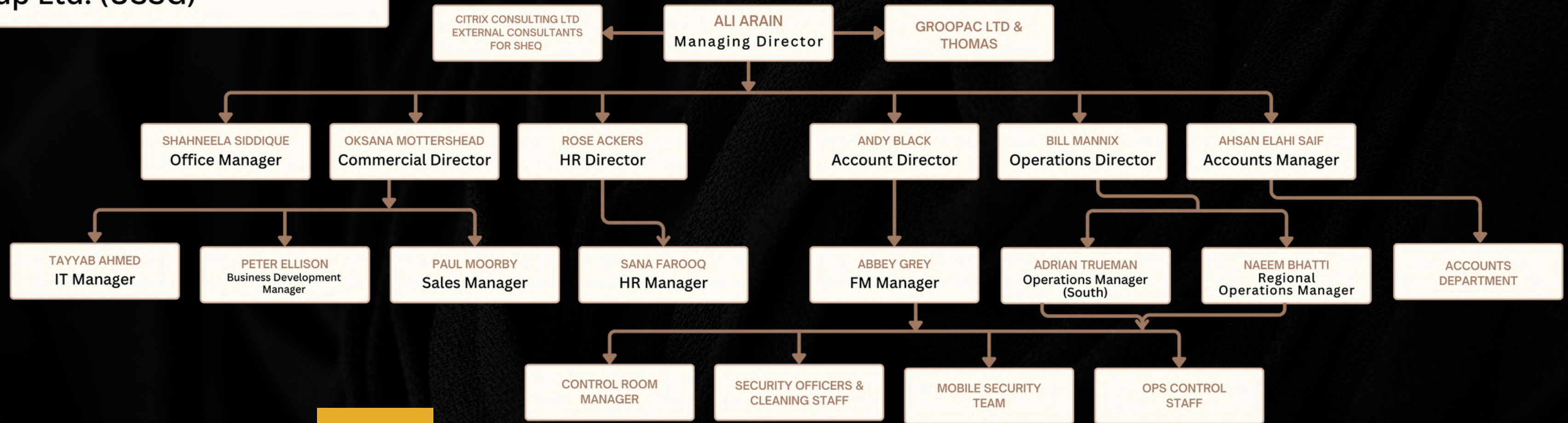


NAEM BHATTI
OPERATIONS MANAGER

MEET OUR TEAM

USSG Ltd's skilled and dedicated team delivers professional security and cleaning services with a commitment to excellence. Prioritising safety, security, and well-being, we stay at the forefront of the industry through rigorous training. Collaboration and teamwork drive our tailored solutions, ensuring efficiency and professionalism. Trust USSG Ltd for reliable security and cleaning services, providing safety, cleanliness, and peace of mind.

ORGANOGRAM
 Universal Support Services
 Group Ltd. (USSG)



**COMPANY
 HIERARCHY**



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